

Following the COVID-19 pandemic, we had to rethink the way we welcome you by implementing the measures recommended by the government, while maintaining the quality of our service and reception. Here are some of the measures implemented in our establishment.

A stronger health charter

In the common areas:

- Regular disinfection of common areas and recurrent points of contact (stairs, elevators, door handles, ...)
- Use of virucidal cleaning products
- Disinfection of fabrics at night with a standing UV lamp

In the rooms:

- Enhanced cleaning protocol
- Use of virucidal cleaning agents
- Time without presence in the room
- Tissue disinfection with a standing UV lamp
- Recoating service on request
- Removal of non-essential decorative elements
- Reception products handed over at check-in in an individual courtesy bag



Preventive measures

- Training of teams in barrier gestures
- Wearing a mask is mandatory for employees
- Masks available for customers without masks
- Hydro-alcoholic gel available to employees and customers
- Plexiglas window installation at the reception desk
- Safety distances respected



Adaptation of our offer

- New solution for pre-registration before your arrival
- Contactless check-in from your smartphone
- Arrival time: from 4pm / Departure time: until 11am in order to be able to apply the protocols for cleaning and disinfection of the rooms.
- Payment by credit card; TPE disinfected after each customer use.
- Sending an invoice by e-mail
- Buffet breakfast buffet momentarily on hold.
- Breakfast service in your room or at your table in our breakfast room
- Cancellation free of charge up to 24 hours before your arrival

Please do not hesitate to contact us for any further questions on this subject, we'll be happy to answer.

Looking forward to welcoming you!

